

PROPOSAL DATA ITEM DESCRIPTION (PDID)

PDID-MEMR EMERGENCY SERVICES

The purpose of this PDID is to obtain from the Offeror information that will assist the Buyer in evaluating the availability of emergency services for the products listed in this RFP.

INSTRUCTIONS:

1. Provide a description of the organization and services available from the Offeror on an emergency basis.
2. Include a telephone number(s) available 24 hours, 365 days per year which can be used to access the organization and services described in response to paragraph 1 above.
3. Indicate whether service of the sort contemplated above already exists within your organization or if it needs to be established. If this service currently exists, describe how the new work will be accommodated in consideration of existing and forecasted work. If this approach to business necessitates the creation of a new organization, indicate what the requirements will be and describe how the resources will be obtained.