

PROPOSAL DATA ITEM DESCRIPTION (PDID)

PDID-TOSR OPERATIONAL SUPPORT

A description of the Offeror's approach to providing operational support to the Buyer shall be included in the Offeror's technical proposal. The description shall include the information contained in the following instructions.

INSTRUCTIONS:

1. Describe the technical support services available from your company to support the equipment offered.
2. Identify special tools and support equipment necessary to install, service, test, repair, maintain and calibrate the item. The list shall include the following data for each item listed:
 - a) Name of each tool or equipment
 - b) Manufacturer's model number
 - c) Identify each maintenance task for which each tool is used